



April 6, 2026

Dear Thompson Heights Water Supply Corporation Members,

We appreciate your continued support as we work to strengthen and improve our member-owned water system. Below are several important updates and announcements we'd like to share with you:

New Website Launch

We are excited to announce the launch of our new website:

<https://thompsonheightswsc.com/>

This site will serve as a central hub for member information and communication. Key features include:

- Access to water reports
- Board meeting agendas and updates
- Important documents and notices

Online Bill Pay (Coming Soon)

We will be launching an **online bill payment option** beginning with **May 2026 statements**.

Members will be able to conveniently pay their bills online by selecting the **“Bill Payment”** option on our website.

New Water System Manager

We are pleased to announce that **Kristin Boyd** has been hired as the Manager for Thompson Heights WSC.

She will be assisting with operations and member communication moving forward.

- **Office Phone:** 903-415-6342
- **Email:** thompsonheightswsc@outlook.com

Annual Member Meeting

Please mark your calendars for our upcoming **Annual Member Meeting**:

- **Date:** June 6, 2026
- **Time:** 9:00 AM
- **Location:** 84 Grill

Additional details will be shared as the date approaches.

System Improvements – Digital Meter Upgrade

We are moving forward with an important infrastructure improvement:
The **upgrade of all analog meters to new digital meters.**

This project has been approved and is currently underway. These upgrades will:

- Improve accuracy in water usage measurement
- Enhance system efficiency
- Support future billing and monitoring capabilities

We remain committed to transparency, communication, and the long-term sustainability of our water system.

If you have any questions, please don't hesitate to reach out.

Thank you for being a valued member of Thompson Heights Water Supply Corporation.

Our email, thompsonheightswsc@outlook.com is the best way to request specific information or provide feedback for us to consider.

Sincerely,

Board of Directors

Thompson Heights Water Supply Corporation